

ACESDV Privacy Policy

EFFECTIVE DATE: May 19, 2017

Introduction

At the Arizona Coalition to End Sexual and Domestic Violence (“ACESDV”), your privacy is very important to us. The purpose of this privacy policy (“Policy”) is to provide you with a description of the types of information we collect about you when you visit the ACESDV web site located at <http://acesdv.org/> and associated sub-domains (“Site”), how we use that information, and the options available to you about how we use your information. By visiting or using the Site and/or using our online resources, tools and applications (collectively “Services”), you agree to the provisions of this Policy. If you do not agree to this Policy, you may choose not to use or access the Site or Services.

Please Note:

If you are reaching out for help or asking for resources through this website, we do not need personally identifying information. You never need to share more than what you are comfortable sharing. You can always call us or we can call you if we need more information than what you are comfortable sharing through this website.

Information We Collect and How We Use It

We collect and store information that you voluntarily provide to us as well as data related to your use of the Site and Services, as follows:

Personal Information

We collect Personal Information from you when you sign up to become a member of the organization, make a donation, register to attend an ACESDV event or training, subscribe to our listservs, or email us through our contact form. Personal Information may include your name, address, email address and other information from which your identity is or may be discernible. Some Personal Information, such as email communication through the Site, will be stored on our servers located on ACESDV premises. Donation information, email information for listservs, membership contact information, and event registration information may also be stored on the servers of our third-party service providers who are located in the United States.

Your Personal Information allows us to:

- communicate with you through newsletters, announcements, and email listservs;
- process donations;
- register you for trainings or events;
- respond to your inquiries;
- provide information about our services; and
- resolve problems.

Log Data

In addition, when you visit our Site, we automatically collect certain information and analytical data related to your use of the Site and Services. Log Data may include your Internet Protocol (“IP”) address, the date and time of your visit, the pages on which you click, and information about your web browser (collectively, “Log Data”). We use this information to monitor and analyze use of the Site and Services, to increase our Site’s functionality and user-friendliness to better tailor it to our visitors’ needs, and for the Site’s technical administration. Log Data information will not be compared, associated, or combined with Personal Information you share with us; however, log data, such as IP Address, by itself, may be personally identifiable information.

Cookies

Like many websites, we use “cookies” to collect information. Cookies are simple text files stored on your computer web browser to identify your computer when it accesses our Site. If you are a user who has been granted access to the private side of the Site, we use cookies to identify your registration ID and login password so you can access the Site. We may also use “cookies” to assist in data collection and to analyze visitor Site usage and trends to help us better serve you. Most browsers allow you to reject cookies; however, if your web browser rejects cookies, some areas of the Site may not have full functionality.

How We Share Your Information

Personal Information

We do not share or sell Personal Information of our users to anyone outside of ACESDV.

We will not share Personal Information of individuals seeking services, information, or referrals for services with any affiliates or third-party service providers under any circumstances.

Compliance with Laws and Law Enforcement

We make all reasonable efforts to maintain confidentiality of survivor information, if it is known to us as such, in accordance to our obligations under confidentiality laws.

Your Rights

Opting Out

While we may need Personal Information for certain Services, you can always “opt-out” of accessing those Services. Users are welcome to unsubscribe from notifications at any time, and donors can donate anonymously by mailing us a cashier’s check or cash through the mail.

Update Your Information

You can update the Personal Information we have about you at any time by contacting us using one of the methods described in the “Contact Information” section below.

Donations

You can donate funds to or purchase products from ACESDV to support our mission. ACESDV uses third-party affiliates, Square and PayPal, to collect and process donations and payments. To make this possible, your name, billing address, and donation amount are shared via secure (encrypted) means with this third-party payment processor for the sole purpose of completing your order. Square and PayPal collect your Personal Information and makes that information available to ACESDV for us to send you a receipt. Your credit card information (number, expiration date, security code) is provided directly to and collected by Square and PayPal. ACESDV does not retain or see full credit card information. It is important to review the privacy policy of the third-party affiliate and credit card processor prior to providing this information to see if their privacy policy is acceptable to you. Although all donated funds will be routed back to ACESDV, the terms of processing your donation will be based on the agreement between you and such designated payment service provider and not an agreement between you and ACESDV.

Security

While no website can guarantee security, we have implemented appropriate administrative, technical, and physical security procedures to help protect the Personal Information you provide to us. Only certain staff of ACESDV have access to website content and must have an account and password to access that content. Furthermore, access levels are determined by the role and responsibility of the staff. Moreover, this website does not store any personally identifying information. Information submitted via contact forms is transmitted via email but never stored on this website. Our email systems are protected by industry best practices such as strong passwords and SSL encrypted communications and are regularly audited to maintain SOC 2 Type II and PCI compliance. Any email or other communication requesting your password, asking you to provide

sensitive account information via email, or linking to a website that does not link to this Policy should be treated as unauthorized and suspicious and should be reported to ACESDV immediately by emailing info@acesdv.org and include "Suspicious Email" in the subject line.

Links to Other Sites

Our site includes links to other websites ("Third-Party Sites"). The fact that we link to a website should not be considered an endorsement, authorization or representation of an affiliation with that third party, nor is it an endorsement of that third party's privacy or information security policies or practices. We do not exercise control over third-party websites. These other websites may place their own cookies or other files on your computer, collect data, or solicit personal information from you. Please be aware that when you enter a third-party site, any information you provide is subject to the terms of use and privacy policy of that third-party site.

Children's Privacy

This Site and our Services are not intended for individuals under the age of 18. We do not knowingly collect, solicit information from, or market to children.

Policy Changes

Unless stated otherwise, our current policy applies to all information that we collect about you through our Site and Services.

Contact Information

To contact us with your questions or comments regarding this Policy or the information collection and dissemination practices of the Site and Services or to update your Personal Information, please contact us at:

- Arizona Coalition to End Sexual and Domestic Violence, 2800 N Central Avenue, Suite 1570, Phoenix, AZ 85004
- Telephone: 602-279-2900
- Fax: 844-252-3094
- Email: info@acesdv.org